

AVATIER™

CASE STUDY

Situation

Hitachi Metals America, Ltd. (HMA), a wholly-owned subsidiary of Tokyo-based Hitachi Metals, Ltd., is a major supplier to the automotive, steel, telecommunications, computer and consumer products industries. Under the HMA umbrella are nine subsidiaries and ten manufacturing plants, with each operating its own IT and administrative infrastructure.

To comply with Sarbanes-Oxley (SOX) regulations, all of HMA's passwords needed to be managed under a single system to provide synchronization across systems and directories. The challenge was that the corporate headquarters uses Novell eDirectory, while the rest of the company uses Active Directory - with many subsidiaries having separate directories. John Rodriguez, Applications Manager, needed to find a solution that would synchronize passwords and provide a paper trail of the changes in case the company was audited for SOX compliance. "The system we had in place was very cumbersome and there was no way to connect all the different directories as changes were made. In order to obtain SOX compliance, we really needed to be able to prove that a password that was changed in Active Directory would be automatically changed in eDirectory."

Solution

Rodriguez spoke to Jonathan Penn at Forrester Research, which recommended Avatier's Password Station because it is a platform-agnostic solution that has automated installation, requires no heavy-lifting consulting, and provides a self-service solution for end-users. Password Station also logs all password changes, providing the perfect paper trail in case of an audit.

Benefits

"It was very easy to create an association between accounts in eDirectory and Active Directory, so now every time a user changes their password with Avatier's online user tools, it changes seamlessly in all associated directories," continued Rodriguez. Our users have found Password Station very simple to use as well, which has reduced IT resource strains."

For More Information

To learn more about Hitachi Metals and other Identity Management implementations, contact Avatier Sales at 925-217-5170 or sales@avatier.com.

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Hitachi Metals America, Ltd.
Materials Magic

Solution Overview

Customer Size

2,500 employees

Systems Integrated

Novell eDirectory

Microsoft Active Directory

Country/Region

USA - Northeast

Nationwide Offices

Business Situation

With a heterogeneous directory architecture, Hitachi Metals needed a consistent method for password reset and synchronization with a Sarbanes-Oxley compliant audit trail.

Solution

Avatier's Password Station, a component of the Avatier Identity Management Suite (AIMS) provides self-service password reset and synchronization among Novell eDirectory and multiple instances of Active Directory with comprehensive audit logging.

Modules Purchased

Avatier Identity Management Suite

Avatier Password Management- Password Station

Benefits

Compliance with Sarbanes-Oxley

Reduced IT burden

Significant cost savings

Organization Profile

Headquartered in Purchase, NY, Hitachi Metals ten U.S. manufacturing plants make it a leading supplier of castings, steel-related products, magnetic products and electronic materials.