

Avatier Customer Showcases

Instant Identity Management™

NASA Shuttle Ops / United Space Alliance

12,000 Users

Microsoft Active Directory
Oracle & PeopleSoft
Sun Solaris
Secure Kiosk Browser / GPO

NASA's stringent security guidelines required the implementation of stronger password policies and procedures. NASA required a self-service solution for password management to offset the increased help desk support costs directly caused by enforcing the stronger password policy.

NASA evaluated building the application internally, but quickly determined it was more economical to go with an expandable commercial off-the-shelf (COTS) solution. Avatier's Password Station solution provided an immediate implementation, proven scalability, extremely low support overhead, and extensive features that addressed NASA's unique security needs.

Rockwell Collins

14,000 Users

Microsoft Active Directory
Microsoft SQL Server
IBM Lotus Notes ID files
Sun Solaris
SAP

Rockwell's costs for resetting user passwords were consuming much of their world wide IT support budget. Avatier's solution empowered Rockwell to automate password resets and securely synchronize them across all platforms through a self-service process that greatly reduced overall costs.

Rockwell evaluated the option of building the application internally, but found that Password Station delivered far more cross platform functionality and other features out-of-the-box. Password Station also did not require any dedicated internal development resources, which prompted an immediate deployment of the solution.

British Broadcasting Company

30,000 Users

Microsoft Active Directory
Secure Kiosk Logon / GINA

BBC was receiving 10,000 password related calls a month and needed a way to automate this costly task while adhering to the security policy of not using a co-worker's account or computer. BBC performed extensive evaluations, and ultimately selected and deployed Avatier's Password Station without onsite assistance from Avatier.

Avatier's Secure Kiosk Logon allowed employees to securely reset their forgotten password from the privacy of their own computer prior to logging on to the network. Avatier's centralized Secure Kiosk Browser prevented employees from anonymously browsing the Internet while allowing secure password reset through a locked-down browser.

AstraZeneca

7,100 Users

Microsoft Active Directory
HP/UX & Sun Solaris
IBM AIX
SAP

AstraZeneca had purchased an elaborate tier 1 provisioning solution for millions of dollars and was evaluating spending more on the password management module. However, they found that the initial deployment and consulting costs were prohibitive.

Password Station offered all the key functionality AstraZeneca required, was substantially less expensive, and the customer was able to install the solution in a matter of hours with minimal over-the-phone assistance from Avatier. This resulted in an immediate deployment for no extra cost, as compared to several months of additional consulting costs that would have been required for the other solution.

SunCor Energy

6,500 Users

Microsoft Active Directory
Secure Kiosk Logon / GINA
Touch Tone Telephony

SunCor operations are spread across Canada and range from Corporate Headquarters in Calgary to small offices in outlying energy fields.

Password Station was selected because the solution could be installed without altering their native Microsoft Active Directory schema. This allowed SunCor to leverage their existing investment in Active Directory and provide both a web and telephone interface to support self service password resets for their diverse and widespread workforce.